

# "The Rising Stars of Health Care Reform"

DRAFT 4.2

CONFERENCE AGENDA  
MONDAY, AUGUST 23

IMILOA ASTRONOMY CENTER (MOANA HOKU ROOM)

**11:30am**

**Registration**

**12:00pm**

**Welcome / Buffet Lunch**

Pule  
Welcome

Kauila Clark, President Elect  
National Association of Community Health Centers

History and Purpose of  
Leadership Conference

Kamahanahokulani Farrar, Board Member  
Waianae Coast Comprehensive Health Center

Welcome Keynote

Senator Josh Green, MD  
Senator, Island of Hawaii

**1:00pm**

**Demonstration: Patient Assistance Services (Breakout)**

Tele-Video Technology  
Benefits Enrollment

John Williams, Chief Information Officer  
Waianae Coast Comprehensive Health Center

Teresa Gonsalves, Director of Case Management/Utilization  
Waianae Coast Comprehensive Health Center

**1:15pm – 3:15pm**

**Following Up on the Patient-Centered Health Care Home**

Waimanalo Health Centers  
Advocate Video

NACHC Health Center Advocate Video Contest  
Grand Prize Winner 2010

Health Care Home Video

Produced by Searider Productions, Waianae High School

**Recommendations & Follow-up:  
2008 "Journey to an Island Health Care Home"**

Facilitator: Jeffrey Caballero, Executive Director  
Association of Asian Pacific Community Health Organizations  
With Opening Comments on Cultural Proficiency Standards at  
Health Care Homes

Hawaii Health Care  
Home Pilot Project

Richard Taaffe, Executive Director  
West Hawaii Community Health Center

The Teaching Health  
Center

Dr. Ric Custodio, MD, Medical Director  
Waianae Coast Comprehensive Health Center

Performance Metrics for the  
Health Care Home

Sarah Nae'ole, Director of Administration and Compliance  
Bay Clinic

Coding & Tracking Enabling  
Services in the Health  
Care Home

Rosy Chang-Weir, Director of Research  
Association of Asian Pacific Community Health Organizations

**3:15pm – 3:30pm**

**Break**

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## **3:30pm – 4:00pm**

Opportunities for Community Health Centers Under Health Care Reform/PCA Activities

Report from the Hawaii PCA/ AlohaCare Committee on HIT

## **Introductory Comments For Afternoon Breakout Sessions**

Beth Giesting, Executive Director  
Emmanuel Kintu, Board Chair  
Hawaii Primary Care Association

Richard Bettini, Chief Executive Officer  
Waianae Coast Comprehensive Health Center

## **4:00pm – 5:00pm**

### **Breakout Sessions**

- A. High Performing CHC Networks – Rich Bettini, WCCHC
- B. Advocacy and Preparing for Hawaii PCA Annual Conference – Beth Giesting, HPCA, Emmanuel Kintu, HPCA
- C. Health Care Home Standards – Jeff Caballero, AAPCHO

## **6:30pm**

### **Dinner at the Hilo Yacht Club**

# "The Rising Stars of Health Care Reform"

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TUESDAY, AUGUST 24

8:00am – 8:45am

**Site Visit: Bay Clinic OR**  
**Site Visit: UH-Hilo College of Pharmacy (Presentation at the Wainaku Executive Center - C. Brewer Building)**

IMILOA ASTRONOMY CENTER  
(MOANA HOKU ROOM)

8:00am – 10:00am

**Demonstration: <sup>1</sup> Dashboard <sup>2</sup> Custom Templates/Enabling Services**

John Williams, Chief Information Officer  
Waianae Coast Comprehensive Health Center

Michele Kuahine, Innovations Coordinator/EMR Manager  
Waianae Coast Comprehensive Health Center

9:00am – 10:00am

**Board Roundtable:** How Should Community Health Center Boards Take A Lead in Health Care Reform?

Facilitated by Mike Wurtsmith, Consumer/Board Member Representative,  
National Association of Community Health Centers

10:00am – 10:30am

**Management and Systems:** Needs of Health Centers Under Health Reform

Facilitated by Kenneth Welch

10:45am – 12:00pm

**Team Breakout Session One**

- Rules and Goals of Game
- Organizing Teams
- Problem I – Health Care Home Follow-up
- Problem II – Management and System Needs
- Problem III – Consumer Organization

12:00pm

**Lunch**

1:00pm – 2:30pm

**PANEL: Preparing Health Centers for Success Under Health Reform**

Facilitator: Susan Hunt, Chief Executive Officer  
Hamakua Health Center

Meaningful Use and  
Potential Funding  
Opportunities

Tom Tsang, MD, MPH  
Medical Director, Meaningful Use Division,  
Office of Provider Adoption Support,  
Office of the National Coordinator for Health Information Technology

Update from Health Centers  
Pay for Performance  
Demonstrations

Dr. Christina Lee, Medical Director  
Waimanalo Health Center

Complex Patient  
Panel Management  
Aligned Incentives with  
Payers

Dr. Vija Sehgal, Director of Primary Care  
Waianae Coast Comprehensive Health Center

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CONFERENCE AGENDA

TUESDAY, AUGUST 24

## **REACTION/COMMENTS**

John McComas, Chief Executive Officer  
AlohaCare

Robert Tagalicod, Deputy Director  
Office of External Affairs and Beneficiary Services  
Centers for Medicare and Medicaid (CMS)

**2:30pm – 3:30pm**

### **Team Breakout Session Two**

- Problem IV – Responding to New Health Care Reform Opportunities
- Completing Team Report
- Naming Delegate to Conference Findings Committee

**3:30pm – 4:15pm**

### **Delegates Meeting/Judges Meeting and Team Reports**

**4:15pm – 5:00pm**

### **Judges Report/Consensus Report/Copper Lehua Awards**

**5:00pm**

### **Closing Comments and "Passing of the Torch"**