

Ka Leo 'O Ke Aloha Me Ka Leo 'O Ke Ola



"The Voice of Aloha, The Voice of Health"

www.wcchc.com

JANUARY 2002 • VOLUME 23 • NUMBER 33 • RICHARD BETTINI, EXECUTIVE DIRECTOR • DR. GERARD AKAKA, MEDICAL DIRECTOR • STEVE MACMILLAN, PRESIDENT



The Native Hawaiian Healing Center amphitheater is nearing completion. Stay tuned for further construction news.

Everything You Need to Know About Making an Appointment at the Health Center

Everyone knows that an appointment is needed to see a doctor/nurse practitioner. We understand that sometimes an appointment is needed on short notice. We want to make sure all our patients' health care needs are met, but with the volume of patients we see on a daily basis, its important to know how our appointment system works.

Here's what you need to know:

Emergency Room Visits:

Patients with an emergency should register at the Emergency Room where a Registered Nurse will do a triage assessment. Those with a life threatening illness or injury will be seen on a priority basis.

Canceling an Appointment:

If you are unable to keep your appointment, please call to re-schedule as soon as possible so other patients can be seen.

Walking in Without an Appointment:

There is no walk-in clinic. Patients who come to the Health Center without an appointment are put on standby status. Standby status means that a doctor/nurse practitioner will see a walk in patient between those patients with appointments.

Patients who walk in without an appointment should understand that the Emergency Department sees emergency patients before taking in patients who do not have an emergency. If staff is treating a patient with a serious illness or injury, a non-emergent walk-in patient may not be able to be seen for one to two hours, or longer.

Arriving Before Your Scheduled Appointment:

Patients who arrive early, and who want to be seen before their scheduled appointment, must understand that this may not be possible. Patients with appointments will be seen before you.

Allowing Extra Time to Check In Before Your Appointment

If there has been a change in your address, telephone number and/or insurance coverage, please arrive 15 minutes prior to your appointment time so we can update your records.

Parking may be a problem during peak days and hours (Monday - Thursday; 10 am - 2 pm). Arriving a few minutes early will assure that you're on-time for your appointment.

The Hardest Days to Get a Last Minute Appointment

Mondays and Tuesdays, especially after a holiday, are very busy. It may be difficult to get an appointment on these days.

The Waianae Coast Comprehensive Health Center is pleased to announce the availability of its . . .

Annual Scholarship Awards

TO BE ELIGIBLE THE APPLICANT MUST:

- ❖ Be a resident of the Waianae Coast Comprehensive Health Center service area (Kapolei to Ka'ena Point)
 - ❖ Have a financial need
- ❖ Be enrolled in or entering into a health-related field of study
 - ❖ Be enrolled in or accepted into college or a post-secondary program
- ❖ Have maintained a "B" average or better in present or past enrollment in school

Application forms are available at:

- ◆ The Waianae Coast Comprehensive Health Center Administration Office (696-1456) or the Ho'olokahi Department (696-1440)
 - ◆ Wai'anae High School Counselors
- ◆ Nānākuli High and Intermediate School Counselors
 - ◆ Wai'anae Health Academy
 - ◆ Leeward Community College - Wai'anae
 - ◆ Wai'anae Library

BLOOD DRIVE COMING TO WCCHC

"Give the Gift of Life. Give Blood!"

Thursday, January 10, 2002 10:00 AM - 4:30 PM

Call 696-1456 to Register



The Wai'anae Health Academy graduated their 20th Nurse Assistant class at the Wai'anae Coast Comprehensive Health Center on December 7th. The graduates are (left to right) Jeanette Lucas-Medeiros, Breanne Simpson, Shondell Palacio, Gabriella (Pikake) Kaaiohelo, Jadelynn Kapowai, Darelyn Cueto, Tiffany Taitin, Rochelle Chang and Felicisima Pablo.

Our staff is dedicated to making your health care experience a positive one. Your cooperation in working within our appointment system will help us in making your visit a positive experience.

TOWN MEETING!

ARE YOU:

CONCERNED THAT OUR ER IS NOT FUNDED STARTING JULY 1?

WONDERING ABOUT THE CONSTRUCTION ACTIVITY AT THE CENTER?

WORRIED ABOUT HEALTH CARE COVERAGE FOR THE UNEMPLOYED?

**JOIN US TO DISCUSS THESE TOPICS AND MORE:
JANUARY 31, 2002 - 6:00 PM**

WAIANAEO DISTRICT PARK MULTI-PURPOSE ROOM

