

Ka Leo 'O Ke Aloha Me Ka Leo 'O Ke Ola



"The Voice of Aloha, The Voice of Health"

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JANUARY 2003 • VOLUME 23 • NUMBER 43 • RICHARD BETTINI, CHIEF EXECUTIVE OFFICER • DR. RIC CUSTODIO, MEDICAL DIRECTOR • GINGER FUATA, PRESIDENT

Dr. Ric Custodio: New WCCHC Medical Director

The Health Center is pleased to announce that Dr. Ric Custodio has joined the Health Center as its Medical Director.

For over two decades, Dr. Ricardo "Ric" Custodio, M.D., M.P.H., has been part of the community health center movement. He has served as medical director and pediatrician at Kalihi-Palama Health Center and Bay Clinic Inc., are presently at Waianae Coast Comprehensive Health Center. He has also worked as a senior consultant and a senior clinical advisor for the Health Resources and Services Administration of the federal government. Over the years he helped to found the AlohaCare health plan, the Quality Management Network and a model community-based immunization pro-

gram. He has presented nationally on topics that include quality management, evidence-based health care, Asian-American/Pacific Islander health policy, telemedicine, immunizations, clinical leadership and primary care. He is a past recipient of the Commonwealth Fund / Harvard University Fellowship in Minority Health Policy and the Okura Mental Health Leadership Foundation Fellowship. This year he was given a Special Recognition Award for outstanding contribution to the Western Clinicians Network.. Dr. Custodio grew up in Hawaii, graduated from Radford High School and received his undergraduate degree from Stanford University, his medical degree and pediatric residency from the University of



Dr. Ric Custodio

Hawaii, and his graduate degree from Harvard University. His wife writes and illustrates children's books and they have two active young boys who love the beach.

A Message to the Community from Dr. Ric Custodio:

"It is an honor and a pleasure to work here in Waianae. I am privileged to serve with a very dedicated staff and board of directors. The patients and all the people I have met have welcomed me with much aloha. With the blessing of the Native Hawaiian Healing Center and the implementation of electronic medical records, I see the 'Comp' leading the way to unite the past and the future in the present. I am looking forward to the good times that lay ahead."

Health Center Receives Hawaii State Award of Excellence



The Health Center was honored to receive the Noelo Po'okela Award from the Chamber of Commerce of Hawaii/Hawaii State Award of Excellence. The Award recognizes organizations for their pursuit of excellence. Presenting the Award to the Health Center's Board President, Ginger Fuata, and Chief Executive Officer, Rich Bettini (center), is Lieutenant Governor James Aiona (left) and Rona Suzuki (right), Coordinator, Hawaii State Award of Excellence.

The Hawaii State Award of Excellence is presented to organizations operating in Hawaii that demonstrate positive levels and trends in customer satisfaction, financial performance, human resource management, and organizational effectiveness results.

They must also show that they have achieved these results using systematic approaches in six areas: leadership, strategic planning, customer and market focus, information and analysis, human resource focus, and process management.

January CLINIC HOURS

Emergency Room:
open 24 hours a day!

Adult Day Care:
open 365 days a year.

Dental Clinic:
Open Monday - Friday
and some Saturdays

Medical Clinics:
Appointments available
Monday - Saturday



Wai'anae Health Academy

Spring Classes Starting Soon!

Medical Terminology:

Thinking about a career in the health field? This class is a must. This is a college-level, 2-credit course, offered right here in Wai'anae.

Class Dates: January 28 – March 6, 2003 (6 weeks)
Class Times: Tuesday and Thursday, 3:30 – 6:00 p.m.
Place: Wai'anae Health Academy
86-088 Farrington Hwy, Suite 202 (next to LCC-Wai'anae)
Prerequisites: Interest in the health field.

Community Health Worker:

Community Health Workers are experts in helping others make the best use of community resources in order to get healthy and stay healthy. They usually work in health centers or community social agencies, providing outreach, referral, and health education services.

Class dates: February 3 – May 30
Class times: Monday and Wednesday 8:00a – 4:00p;
Tuesdays 12:00p – 2:00p
*Class Times are subject to change
Place: Wai'anae Health Academy
86-088 Farrington Hwy, Suite 202 (next to LCC-Wai'anae)
Prerequisite: Interest in health and helping others

**Tuition assistance may be available

For more information about these classes, or for an application, call Tricia at 696-1446.

A program of the Waianae Coast Comprehensive Health Center