

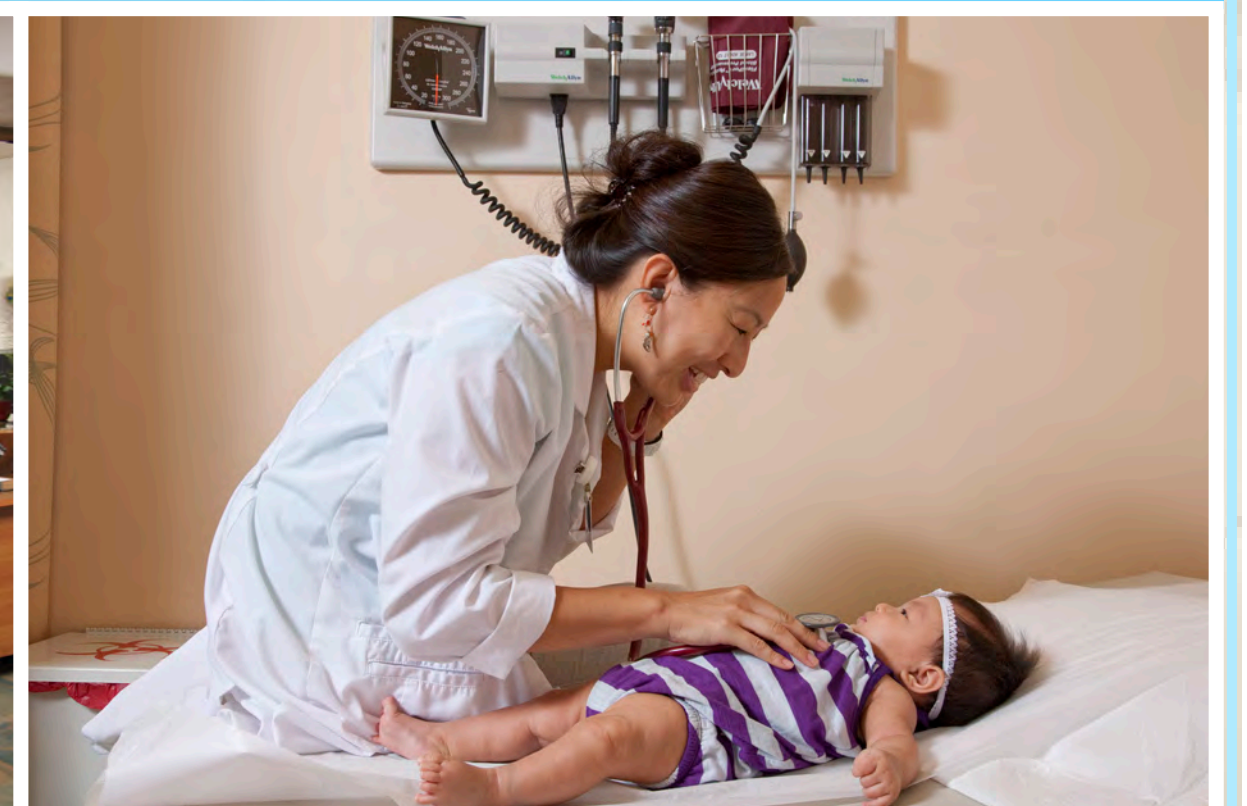
Future Goals

The Health Center has been designed and guided by our consumer based Board of Directors. Every five years the Board approves a strategic plan that we share with our patients, staff and community.

Moving beyond 2017, we seek to accomplish the following objectives. A report on prior objectives for 2012 - 2017 is posted on our Legacy Trail.

2017 - 2022 OBJECTIVES

- Complete the construction and open a new emergent/urgent care center on our main campus.
- Expand our clinic operations to include new clinics in Nanakuli and Ho'opili and a school-based clinic in Nanakuli.
- Expand our use of digital technology to enable an improved patient experience and to better evaluate our performance as a healthcare provider.
- Develop a new five-year facilities plan and shoreline permit that results in major upgrades in parking.
- Continue our efforts to develop employee childcare services to improve employee attendance rates.



Future Goals

- Measurably improve customer service including enhanced access to primary care.
- Address payment reform issues being discussed in Congress. Survive by being a proven leader in addressing preventable costs in health care.
- Emphasize early intervention in healthcare issues in our community including those associated with social conditions.
- Contribute to the economic well-being of our community by creating jobs, offering training programs, and developing cultural tourism.
- Form strategic partnerships with universities and other training institutions, including those associated with early education, professional training and entry level health careers. These activities should include medical school and nurse practitioner residency programs.

